



## Quality Policy Statement

Within Creagh Concrete Products Ltd we are committed to provide products and services which meet the customers' specified contractual and project requirements. We are totally committed to setting and achieving quality standards that are capable of meeting, in all respects, the specified requirements and reasonable expectations of our customers. This policy will be reviewed for continuing suitability and effectiveness regularly as and when required and appropriate.

Creagh Concrete Products Ltd shall develop and maintain the Creagh Management System that conforms to the requirements of ISO 9001, so that we can provide and maintain a consistently high quality in all work we undertake whilst striving to continually improve upon the standards set out and adhered to. Our Integrated Management System shall ensure that proper communication, work control and accountable records are generated for all work undertaken.

All members of Creagh Concrete Products Ltd staff are charged with promoting these aims and are required to familiarise themselves with the contents of this Integrated Management System Manual which has been established and adopted as the means for achieving these declared objectives. Everyone connected with Creagh Concrete Products Ltd shall be supported according to their individual needs for personal development, training and facilities to ensure that the importance of meeting and exceeding customer requirements is understood.

The Quality Manager for Creagh Concrete Products Ltd is the representative responsible for monitoring and ensuring the correct and effective implementation of CCPL's Management System as a whole and will adopt a forward-looking view on future business decisions, which may have Quality impacts.

Total Quality Management shall be applied to every aspect of our activity and quality shall be the responsibility of everyone, in every activity, throughout Creagh Concrete Products Ltd

Managing Director  
Creagh Concrete Products Ltd  
*Rev J April 2016*